



The Quilpie Shire Council recently conducted a Community Survey to gather community feedback on various areas of our operations and services. The Survey gave Council a good insight in the following areas:

- Basic Services & Infrastructure
Street lighting, Cemeteries and Garbage collection were highlighted as areas where Council excels and indicated that road construction and maintenance and grids are areas that need some improvement. Dog control and refuse tips did not rate as well.
- Community Lifestyle Services
The main area of this section that drew Council's attention was the need to work on domestic animal control. Most survey questions in this area performed well and met the community's expectations.
- Managing the Shire
Areas such as art and cultural development, event planning and tourism development were seen to be achieving well as a result of the survey.
- Customer Services & Communication
Customer service, information services and informing the community rated well; and it is believed that this is a result of various newsletters and an interactive website. Due to the importance of this area, these distribution channels will be utilised to advertise, promote and encourage the community as a whole to advise events and necessary notices. Council's website will also be upgraded shortly.
- Qualities of Council
The qualities of Council rated medium to high in terms of importance from the community and whilst the indoor and outdoor workforce rated well, the overall performance from Council is an area which could be improved.
- Overall Council Performance
The need was identified to have a quality air service in and out of Quilpie; however the price of this service was identified as unreasonable and it was suggested that more services could be available. As a result of this feedback, a community consultation meeting will be conducted to look at other options.
Community health was identified as an area that could be improved, whilst water supply, sport and recreation facilities, playgrounds and parks were performing very well.

The community also identified the need to recycle and provided ideas and suggestions for Council to draw upon in future planning projects.

The feedback received is acknowledged by Council and will be utilised in future decisions. We thank you very much for taking the time to contribute.

